

## Quality Policy

The Quality Policy of Lowe & Simpson Group Ltd has been prepared by the Management and endorsed by the Directors to ensure that its clients receive quality, reliability and integrity in the services which the Company provide in the field of timber staircase manufacture and installation.

The organisation enables its commitment to its clients through the provision of high calibre, well trained management and staff, working within an its own Internal Auditors, and is managed and overseen by the members of the Senior Management Team to ensure continued improvement to the quality system. It operates within this Quality Policy and has established Quality Objectives, which are monitored and reviewed regularly.

The management recognise its commitment to its customers and therefore regularly monitors the quality of Company services compared to its competition.

It also recognises its commitment to its employees and provides opportunities for training and skills improvement. Support to the community is given in the form of selected sponsorship and support for charities.

The Company is aware of its need to contribute to the improvement of the environment, and operates a non-accredited Environmental Management System.

The Company complies with all Health & Safety legislation and has a documented Health & Safety Policy supported by procedures to which it diligently complies. The implementation of this policy is audited by an independent professional and monitored through regular formal health & safety meetings attended by the Senior Management Team.

This policy is issued by the Directors of the business, as part of its Quality Management System.

**Name:** John Haddon  
**Position:** Managing Director  
**Date:** February 2019  
**Signature:** John Haddon